

### The most complete smart controller for garage doors and gates.





### **SmartThings** Compatible

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### **SECTION ON SAFETY**

### Notes on safe use of door operators



There is a risk of serious or fatal injury if the ismartgate device is not used correctly.

- Keep children away from the ismartgate and the user interface.
- $\succ$  Do not drive through the door until it has fully opened.
- > Observe all warnings and safety information in the installation and operating manual for the operator.

### Notes on safe operation of the ismartgate device.

The ismartgate device may only be used on the operator in combination with a photocell.

### **LEGAL INFORMATION**

### **Intended Use**

The ismartgate may be used in combination with any compatible garage door or gate operator.

With an established network connection, the door can be opened and closed, the current door status and the door status by calendar day queried, settings can be made and administrators and users managed via the user interface (Apple, Android or computer browser).

In addition, with the corresponding accessories, a video live stream of the door system can be transmitted to the user interface.

Any use above and beyond this is deemed to be improper use and is therefore not permissible. Improper use will render all claims under warranty null and void.

Useful Links:

Website: https://www.ismartgate.com/

Manual: <a href="https://setup.ismartgate.com/">https://setup.ismartgate.com/</a>

Compatibility Checker: <a href="https://ismartgate.com/compatibility-checker/">https://ismartgate.com/compatibility-checker/</a>



### LEGAL INFORMATION

### FCC / IC Statement (USA / Canada)

### Item No.: ISG-TWS & ISG-GWS / 2401.0

This device complies with FCC rules part 15. The operation of this device is subject to the following conditions:

1) This device may cause harmful interference, and

2) This device must accept any interference received, including interference that may cause undesired operation!



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### EU Declaration of Conformity

|  | M | anu | Ifact | urer | : |
|--|---|-----|-------|------|---|
|--|---|-----|-------|------|---|

Name: Address: **REMSOL EUROPE S.L.** Fructuós Gelabert, 2 (Office 4-2) Sant Joan Despí, 08970, Barcelona, SPAIN

### **Equipment:**

Name: Model Number:

Software: **Product Type:** \*Supplied Accessories:

ismartgate Lite / PRO ISG-02WXXYYY (XX= NA,EU,UK,AU, YYY=102,103,202,203) v1.4.9 Smart Garage Door Opener Accessory Power adapter

We, REMSOL EUROPE S.L., declare under our sole responsibility that the above referenced product complies with the following:

**Directives:** 

2014/53/EU 2009/125/EC 2011/65/EU

Article 3.1a:

Safety and Health EN 60950-1:2006+A1:2010+A11:2009+A12::2011+A2:2013 EN 62479:2010

Article 3.1.b:

EMC EN 301 489-1 V2.2.0 EN 301 489-17 V3.2.0

Frequency: Power: Article 3.2: 2.400 - 2.4835. GHz

<100mW

**RF Spectrum Efficiency** EN 300 328 v2.1.1

**Additional Compliance:** 

RoHS: EN50581:2012

Signed for and on behalf of:

**REMSOL EUROPE S.L.** 

Barcelona Place:

Date: 15 May 2019

| Name:               | Function: |
|---------------------|-----------|
| Joan Llopart Masana | СТО       |



## **TECHNICAL INFORMATION**

### **Functional Description**

The ismartgate serves as an interface between end devices such as a PC (browser), Tablet or Smartphone (Android and iOS) and any compatible garage door or gate operator. Up to three (3) operators can connect to one (1) ismartgate Pro and one (1) door operator to one (1) ismartgate LITE. The ismartgate devices are then connected to a network using Wi-Fi or LAN.

This enables communication with the operator via a graphical user interface. Among other things, the door status can be queried and access rights assigned to users\*. A web cam can be integrated via a plug-in and the door status transmitted per live stream to the user interface.

\*10 users free of charge, while a paid plug-in allows you to add 100 or an unlimited number of users.

### **TECHNICAL INFORMATION**

### The connection can be established in two ways:

### **Client Mode (Standard):**

The ismartgate is integrated into the home network via Wi-Fi. The end device must have a data connection with adequate bandwidth. This allows you to access and operate the user interface via the app or a browser from any location where the data connection is available.

### **Access Point Mode (Stand-alone):**

The ismartgate functions as a Wi-Fi access point if no home network is available. A router is not required. The device can not switch automatically to the access point mode from Client Mode.

Access to user interface is only possible within the Wi-Fi radius. Remote Control is not possible.

### **TECHNICAL INFORMATION**

### **Tecnical data**

| Power Supply input          |                            |
|-----------------------------|----------------------------|
| Rated voltage               | 100 - 240 V                |
| Rated Frequency             | 50 / 60 Hz                 |
|                             |                            |
| Power Supply output         |                            |
| Rated voltage               | 5V / DC                    |
| Rated current               | 2 A                        |
|                             |                            |
| Ismartgate Input            |                            |
| Rated voltage               | 5V / DC                    |
| Rated current               | 2 A                        |
| Dimensions                  | 440 440 27                 |
| (without power supply unit) | 110 x 110 x 27 mm          |
| Wi-Fi standards             | 2.4 GHz / IEEE 802.11b/g/n |
|                             |                            |

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### Interfaces and LEDs for the PRO



### Interfaces and LEDs for the LITE



| 1 | Network RGB Light | 5 | Homekit   |
|---|-------------------|---|-----------|
| 5 | Power Light       | 6 | 2 Pole Co |
| З | Status Light      | 7 | DC/DC Pa  |
| 4 | Wall Hanger       | 8 | USB Outp  |

### onnector ower Connector (5V2A) put (Type A) 11

### QR Code (DO NOT REMOVE)

### WHAT'S IN THE BOX





## **CONSIDERATIONS FOR INSTALLATION**

### Set Up environment

We recommend programming the ismartgate in a room close to home main Wi-Fi router, in a clean surface like a desk. It is also recommended to have both a Smartphone and PC. Finally make sure you have a power outlet close by, where to power on the ismartgate device.



1. PC (Laptop) : Use your laptop to follow this manual instructions.

2. Smartphone : To program ismartgate from the app.

3. Router: To make sure there is a strong Wi-Fi (2.4GHz Network) during programming.

4. Power Outlet: To power on your ismartgate device.

5. Desk: Flat surface to program the ismartgate device.

## **CONSIDERATIONS FOR INSTALLATION**



Garage Door

## **PROGRAMMING ISMARTGATE**

You can program and use your ismartgate with any iPhone or iPad by using the ismartgate Access app available here:



You can program and use your ismartgate with any Android Tablet or Phone by using the ismartgate Access app available here:













# iOS ismartgate Programming











On your phone, look for the logo of the ismartgate app and click on it to open the app. Wait for the introductory screen to go away.



### Press "No, Thanks"



Press "Start Configuration"

Power up the ismartgate. Afterwards, press "Next"



### Wait 2 minutes until a sound comes on (only in the PRO version). And Select "Next" 18



Connection light blinks blue.

You only have 15 minutes to start the configuration, if the light starts blinking red, please unplug the device and plug it in again.

Please go to page 20

Connection light blinks green.

Please go to page 26



Connection light blinks red.

### Please go to page 33



Press "Start Configuration"

 You should now leave the ismartgate app 2. Go to the "Home" app and follow the steps from this animation above.



Go to your main screen and open the "Home" app Select the "Add Accessory" option.





The QR code is at the back of the ismartgate device

Scan the QR code. Please make sure your phone is connected to a **2.4GHz network**, the one you want the ismartgate to connect to.

| No SIM 🗢    | 16:23       | + |
|-------------|-------------|---|
| My Ho       | ome         |   |
| Accessories |             |   |
| Add         |             |   |
|             | Garage Door | × |
|             |             |   |
|             | -           |   |
|             |             | _ |
|             | Add to Home |   |
|             |             |   |

If the connection is successful, press the "Add to Home" button.



Press the "Allow" button.



Now your ismartgate is connecting to your Wi-Fi network. Wait 30s seconds

...



If after 30 seconds, the device Wi-Fi light is still in **red**. Reset the ismartgate and try again. To RESET the device, go to page 33



1. Assign a "room" for the device (ie. garage). 2. Press the "Continue" button.

Press the "Continue" button.

Press the "Continue" button.

Press the "Continue" button.



 Assign a "room" for the garage Door (ie. Garage).
Press the "Continue" button. Press the "Continue" button.

Press the "Done" button.

On the Home App, you should see the doors available, but you need to finish the configuration in the ismartgate app in order to use them.



Go to phone main screen and open the ismartgate app again.

You will be back to the same step you were before "Wi-Fi Connection".

Make sure that your iphone is connected to the same Wi-Fi as the ismartgate.

Click "Next".

The app will now look for devices to connect. Once found, you will see an icon of your ismartgate device. Click on it.

If the "iSmartgate Access App" doesn't find your "ismartgate device", follow these steps:

 Go to your iPhone main settings
Go to Privacy > Local Network
Be sure that the "iSmartgate" has this permission enabled.



| ENABLED          |  |  |        |
|------------------|--|--|--------|
| Advanced         |  |  |        |
|                  |  |  |        |
|                  | 4. Sensor type   | e. Check care  | fully! |
|                  | TWS  | GWS  | )      |
| TWS)             | Image: state | ()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>()<br>() |        |
|                  | 5. Se<br>Then S  | ensor ID.<br>Scroll down                                 |        |
| allowing fields: |  |  |        |

Fill the following fields:

1. Door mode: Garage / Gate 2. Door Images: Default / Custom (you can upload pictures of your garage door open/closed) 3. Door name



Please go to page 29

Apple's Home app\*. following features:

- Video Monitoring of garage
- Integration with other Smart Home platforms
- Temperature alerts FIRMWARE UPDATES

\*To remotely control your ismartgate with Siri or Apple Home app you may need an Apple TV or Apple HomePod connected to the same Wi-Fi network than ismartgate. If not, the ismartgate is only controllable locally with Siri and Apple's Home app.



HomeKit

### HomeKit

### (ONLY) Your ismartgate can only be used with You may NOT be able to enjoy the

User Management

HOMEKIT

### Please go to page 36



A warning will pop-up. Please read carefully.

Press "Continue Setup"



device: 1. Write down your UDI in a safe place.

2. Scroll down.

1. New Password: Define your ismartgate account Password.

- 2. Retype new Password: for security reasons.
  - 3. Contact Name: Put your name.
  - 4. Email: Put your email address.
- 5. Introduce the Google security code to activate the door with Google Assistant (mandatory). Write it down in a secure location.

Click "Next"



- 1. Define the name of the ismartgate device itself (not the doors). This name can be changed later.
  - 2. Press "Next".



Remote access will allow you to operate your ismartgate device from anywhere with a Smartphone, Tablet, PC and Apple Watch.

Read Terms & Conditions.
Scroll down.



 Accept Terms & Conditions to enable the Remote Access.
2. Press "Next".

Please, keep in mind that the Remote Access feature takes 10 minutes to be available to use.

| REBOOTING DEVICE                     |
|--------------------------------------|
|                                      |
|                                      |
|                                      |
|                                      |
| la monte parte a                     |
| 00                                   |
|                                      |
|                                      |
| Rebooting device                     |
| Please wait. The device is rebooting |
|                                      |
| $\bigcirc$                           |
|                                      |

The device will now reboot. Wait for approx. 2 minutes. In the meantime, please make sure you are connected to same WiFi network as the ismartgate device.



If you see the above screen, your ismartgate is succesfully connected to your WiFi network. If you see the above picture, it means the ismartgate is not connecting to your smartphone. Please go to page 33

## PROGRAMMING ISMARTGATE (RESET)

# 1

Device must be POWERED ON.

With the help of a paper clip, press the RESET button for about 10 seconds.



## PROGRAMMING ISMARTGATE (RESET)



Device must be POWERED ON.

To check RESET has been succesful, turn the ismartgate device to the front and check that **"Connection & Status" lights are off.** 



## PROGRAMMING ISMARTGATE (RESET)



## PROGRAMMING ISMARTGATE (IOS Homekit only)



A warning will pop-up. Please read carefully. Press "Only HomeKit"
## PROGRAMMING ISMARTGATE (IOS Homekit only)



Close the "ismartgate" app.

Go to "iPhone main screen" on iPhone and open the "Home" app.



Your ismartgate device is already set up on your Apple Home App. You can control your garage from this app and using voice commands with Siri.

# Android ismartgate Programming











On your phone, look for the logo of the ismartgate app and click on it to open the app. Wait for the introductory screen to go away.



#### Press "No, Thanks"



Afterwards, press "Next"



#### Wait 2 minutes until a sound comes on (only in the PRO version). And Select "Next"



BEFORE CONTINUING WITH THE PROGRAMMING SEQUENCE, PLEASE LOOK CAREFULLY AT THE NETWORK LIGHT OF THE ISMARTGATE.



Connection light blinks blue.

You only have 15 minutes to start the configuration, if the light starts blinking red, please unplug the device and plug it in again.

Please go to page 42



Connection light blinks green.

If the ismartgate is already connected to your network but it is not configured: Please go to page 46 Otherwise, go to page 56



Connection light blinks red.

To reset the device, Please go to page 33



the ismartgate app.

| ~      | Suggestions           | +2 | 1 | Off   |
|--------|-----------------------|----|---|---|
| Wirele | ss & networks         |    |   |   |
| •      | WLAN<br>Disabled      |    | ) |   |
|        | Bluetooth<br>Daudsled |    |   |   |
|        |                       |    |   | To see available<br>on.   |
|        |                       |    |   | To improve location<br>services can still sc<br>change this in scan |
|        |                       |    |   |   |
|        |                       |    |   |   |

Select "Wi-Fi" (aka. WLAN) Settings.

Enable "Wi-Fi" settings on your phone if you haven't done so yet.



e networks, turn WLAN

accuracy, system apps and an for Wi-Fi networks. You can ning settings.



| =  | WLAN           | • |  |
|----|----------------|---|--|
|    | On             | • |  |
|    |                |   |  |
| Ŧ, | V2FE<br>Saved  |   |  |
| •  | iSG-abcdf12345 |   |  |
| Ψ. | NGBBĊN         |   |  |
|    |                |   |  |
|    |                |   |  |
|    |                |   |  |
|    |                |   |  |
|    | 0              |   |  |

From the list of available Wi-Fi networks, select the one starting with "iSG-XXXXXXXXXX.".

If you don't find the "iSG-xxxxxxxx" network, please



The Wi-Fi light blinks RED and GREEN. Please Reset the device.



check the Wi-Fi Connection lights:



The Wi-Fi light blinks another color. Please send us an email at: support@ismartgate.com



A message will "pop-up" indicating the "iSG-XXXXXXXXXX" network does NOT have internet access. Please stay connected to that network. You can check you successfully connected to the "iSG-XXXXXXXXXX" network if you see a message saying "Connected" beneath the network name.

| ට ර ♥⊿ 70% ∎ 4:39 PM<br>ද : |   |
|-----------------------------|---|
|                             |   |
| 12345                       | J |
|                             |   |
|                             |   |
|                             |   |
|                             |   |
|                             |   |
|                             |   |
|                             |   |



Open the "ismartgate" app again.

You will be back to the same step you were before connecting to "**iSG-XXXXXXXXX**" network. Press "Next".

The app will now look for devices to connect. Once found, you will see an icon of your ismartgate device. Click on it.



| ENABLED |   |   |       |
|---------|---|---|-------|
|         | 4. Sensor type  | e. Check caref<br><b>GWS</b>  | ully! |
| TWS)    | Image: Second | A Construction of the second sec |       |
|         | 5. Se<br>Then S   | ensor ID.<br>Scroll down  |       |

Fill the following fields:

1. Door mode: Garage / Gate 2. Door Images: Default / Custom (you can upload pictures of your garage door open/closed) 3. Door name

| × <pre></pre>    |
|------------------|
| ere Worken Lange |
| Configure Door 2 |
| DISABLED         |
| Configure Door 3 |
| DISABLED         |
| < Back Next >    |
|                  |

After scrolling down to the bottom, press "Next".



| $\sim$  | 🧼 ismart <b>gate</b>                    |
|---------|---|
| ^       | CONFIGURATION                           |
|         | • |
| S       | tep 2: Admin Information                |
|         |   |
| iS      | martgate UD 9a93409b44                  |
| Plea    | ase, write down the above code          |
| a       | nd store it in a secure place.          |
|         | Login: admin                            |
|         |   |
| New pas | ssword                                  |
| New pa  | ssword                                  |
| New pas | new password                            |
| New pas | new password                            |
| New pas | new password                            |

Define your settings as the "admin" of the device:

1. Write down your **UDI** in a safe place 2. Scroll down.

| New                      | password   |
|--------------------------|--|
| Rety                     | pe new password  |
| Cont                     | act name   |
| Emai                     | 1  |
| Goog                     | le Home Security Code  |
| 123                      | 34   |
| This o<br>The co<br>nume | ode is required by Google Assistant to Open/Clo<br>ode must contain between 4 and 6 digits. (Only<br>ric characters are allowed) |
| <                        | Back Next >  |
|                          |  |

Fill in the fields.

Choose any Google security code to activate the door with Google Assistant (mandatory). Write it down in a secure location. This code did **NOT exist** before this moment.



Fill in the fields:

- 1. Introduce your preferred **name** for ismartgate device (it can be changed later)
- 2. Wi-Fi Mode: Client Mode (to connect to your home Wi-Fi network) / Stand Alone (to have ismartgate create its own Wi-Fi network)
- 3. **Configuration mode:** Automatic (recommended) / Manual (to put the information from your Wi-Fi network manually)

Scroll down

| iSmartgate  | Identifier:                |   |
|-------------|----------------------------|---|
| home        |                            |   |
| Select your | Wi-Fi mode                 |   |
| Client Mo   | ode (Standard installation | ) |
| Configurati | ion mode                   |   |
| Automat     | ic                         |   |
|             |                            |   |
|             |                            |   |
| <u>`</u> ?` | Scan Wi-fi networks        |   |
|             |                            |   |

#### NOTE: DO NOT HIT NEXT YET. Press scan Wi-Fi networks if you chose the "Automatic" (recommended) option. Wait for the list of available Wi-Fi networks to display.

| ×           | ismartgate CONFIGURATION                        | I   |
|-------------|---|-----|
| ŝ           | Scan Wi-fi network                              | s   |
| No<br>pleas | Wi-Fi network selected,<br>se press scan button |     |
| My_H        | ome_Wifi  | atl |
| wifi-g      | uest  | all |
|             |   |     |
|             |   |     |
|             |   |     |

On the list of available "Wi-Fi" networks, select your home Wi-Fi network (the network where you want your ismartgate device to connect). Please know that it needs to be a **2.4GHz network.** 





 Once the Wi-Fi network is selected, put the password of your "Wi-Fi" network.
 2. Press "Next"



2. Scroll down.



1. Accept Terms & Conditions to enable the Remote Access. 2. Press "Next".



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Scroll down and check the color of your ismartgate device connection light.



 Read the 4 possible options for the device "Connection Status".
 2. Press "Finish".



The device will now reboot. Wait for approx. 2 minutes. In the meantime, please make sure you are connected to same WiFi network as the ismartgate device.







The device is successfully connected to the selected Wi-Fi network and has an Internet connection. The device is successfully connected to the selected Wi-Fi network but does not have an Internet connection.

The device has been setup in Access Point mode (Standalone).



Every 10 minutes the device will check automatically if there is an internet connection.

Go to page 53



Go to page 33



Go to Settings on your phone.

Select "Wi-Fi" (aka. WLAN) Settings.



Enable "Wi-Fi" settings on your phone if you haven't done so yet.



From the list of available Wi-Fi networks, select the one where you already connected your ismartgate device. Check that you are succesfully connected to that network. For that, look for the "Connected" message under the network name.

| O O ▼ 4:39 PM         |
|-----------------------|
| <b>\$</b> :           |
|                       |
| me_Wifi               |
|                       |
| lf12345               |
|                       |
| s                     |
|                       |
| lona                  |
| FF-Officeiet Pro 8600 |
| $\bigcirc$            |



If you see the above screen, your ismartgate is succesfully connected to your WiFi network. If you see the above picture, it means the ismartgate is not connecting to your smartphone.

Please go to page 33

| ismartgate<br>JOINING | a ∨ <sup>12</sup> |          | ionartgate v          |
|-----------------------|-------------------|----------|-----------------------|
| UDI                   | Q                 |          |                       |
| Login                 |                   |          |                       |
| Password              | 0                 |          |                       |
| Can                   | Done              |          |                       |
|                       |                   |          |                       |
|                       |                   |          |                       |
|                       |                   |          | Connecting            |
| $\bigcirc$            |                   |          |                       |
| ontact to your ism    | nartgate          | Wait for | r your phone to conne |
|                       | ek for:           |          | vour iemortante       |

Once you have these credentials, press "Done".

rith



If you see the above screen, your ismartgate is succesfully connected to your WiFi network. If you see the above picture, it means the ismartgate is not connecting to your smartphone.

Please go to page 33

## Ismartgate Garage Installation



## INSTALLING ISMARTGATE (GARAGE)



#### Garage Door

#### Opener

We recommend wiring the ismartgate directly to your Garage Door Opener if you don't have push buttons or if power outlets aren't close to push buttons.



Please go to page 60





#### Garage Wall Push Button

We recommend wiring the ismartgate to your wall mounted push button if you have power outlet nearby (less than 30inch / 1m).

Please go to page 62

## INSTALLING ISMARTGATE (GARAGE MOTOR)









Installation for 1 door

Installation for 2 doors





Installation for 3 doors

## ISMARTGATE PLACEMENT (GARAGE MOTOR)



## Ismartgate connection to the Motor:





To know how to connect the ismartgate to your specific motor, please go to the Compatibility Checker: https://ismartgate.com/compatibility-checker/



## INSTALLING ISMARTGATE (GARAGE BUTTON)







Installation for 1 door

Installation for 2 doors





#### Installation for 3 doors

## INSTALLING ISMARTGATE (GARAGE BUTTON)



Unscrew the push button from the wall.



Unscrew (not completely) the 2 screws from your opener.



Wire the ismartgate outputs to the screws on your push button. Polarity does NOT matter. Then screw again.



## Ismartgate Gate Installation



# ismartgate

10 6

## INSTALLING ISMARTGATE (GATE)



To know how to connect the ismartgate to your specific motor, please go to the Compatibility Checker: <u>https://ismartgate.com/compatibility-checker/</u>



If your ismartgate does not fit inside the gate operator / control box, we strongly recommend to put the ismartgate device inside an IP waterproof enclosure.





Range: 50 ft Batteries: 2x Type-N (1.5V) Life span: 18 months Waterproof: Yes

```
Operating temperature: -25°C / 70°C
```



**Test the sensor:** move the sensor as the images above and see if the ismartgate status light (yellow) blinks rapidly



### **COMPATIBLE GATES**





#### **COMPATIBLE GARAGE DOORS**









**Test the sensor:** move the sensor as the images above and see if the ismartgate status light (yellow) blinks rapidly





## ISMARTGATE SENSOR TWS (GARAGE KIT) **COMPATIBLE GARAGE DOORS**










#### Sensor connection instructions for the ismartgate **PRO**:





Output: Normally Open (NO) Max. switching voltage: 100V dc Max. contact rating: 10W Max. switching current: 0.5A Max. carrying current: 1.0A Temperature: -20°C / 80°C Material: ABS Contact life: 1x10^8 Waterproof: Yes - IP65 Cable gauge: 24# AWG (2 cables)



#### A) Installation on a Roller Door

Attach your magnetic wired sensors to your roller door as per drawing below.



PLACE THE SENSOR ON THE LOWER PART OF YOUR ROLLER DOOR.



PLACE THE SENSOR IN THE SECTION AT THE BOTTOM OF YOUR DOOR.

#### C) Installation on a Sliding Gate

Attach your magnetic wired sensors to your sliding gate as per drawing below.



PLACE THE SENSOR IN THE MIDDLE PART OF YOUR SLIDING GATE.



MAKE SURE THE GAP BETWEEN PART B AND PART A IS LESS THAN **1.25 INCH (3 CM)**.

#### D) Installation on a Swing Gate



PLACE THE SENSOR IN THE MIDDLE PART OF YOUR SLIDING GATE.

### AND PART A IS LESS THAN 1.25 INCH (3 CM).

# ismartgate

1

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### Need help? support@ismartgate.com